

# LuxSmile

FAMILY DENTISTRY

**PATIENT REGISTRATION**

**PATIENT FULL NAME:** \_\_\_\_\_ **DATE:** \_\_\_\_\_  
 (First, Middle, Last)

**PATIENT IS:**       Responsible Party       Policy Holder       Dependent      (check all that apply)

**PATIENT INFORMATION:**

Address: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_  
 Birth Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_      Social Security #: \_\_\_\_ - \_\_\_\_ - \_\_\_\_  
 Sex:     Female     Male      Employer: \_\_\_\_\_  
 Marital Status:    Single     Married     Divorced     Widowed

Please fill out **ALL** contact numbers and email. Check the **BEST** methods to contact you (check all that apply):

\_\_\_\_ Cell Phone: \_\_\_\_\_  
 \_\_\_\_ Work Phone: \_\_\_\_\_  
 \_\_\_\_ Home Phone: \_\_\_\_\_  
 \_\_\_\_ Email: \_\_\_\_\_

**RESPONSIBLE PARTY (if someone other than the patient):**

Full Name: \_\_\_\_\_  
 Relationship to patient: \_\_\_\_\_      Has Existing Account at this office?    Yes    No  
 Address: \_\_\_\_\_  
 City, State, Zip: \_\_\_\_\_  
 Home Phone: \_\_\_\_\_      Work Phone: \_\_\_\_\_      Cell Phone: \_\_\_\_\_  
 Birth Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_      Social Security #: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

**How will you be making your payment at time of your appointment?**

Visa     MC     American Express     Discover     CareCredit     Cash

**INSURANCE INFORMATION:**

<p><b>PRIMARY INSURANCE</b></p> <p>Name of Insured: _____          Insured Social Security #: ____ - ____ - ____          Insured Birth Date: ____ / ____ / ____          Relationship to Patient:  <input type="checkbox"/> Self  <input type="checkbox"/> Spouse  <input type="checkbox"/> Child  <input type="checkbox"/> Other: _____          Employer: _____          Insurance Company: _____          Insurance Co. Phone #: _____          Address: _____          City, State, Zip: _____          Group #: _____          ID #: _____</p>	<p><b>SECONDARY INSURANCE</b></p> <p>Name of Insured: _____          Insured Social Security #: ____ - ____ - ____          Insured Birth Date: ____ / ____ / ____          Relationship to Patient:  <input type="checkbox"/> Self  <input type="checkbox"/> Spouse  <input type="checkbox"/> Child  <input type="checkbox"/> Other: _____          Employer: _____          Insurance Company: _____          Insurance Co. Phone #: _____          Address: _____          City, State, Zip: _____          Group #: _____          ID #: _____</p>
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**EMERGENCY CONTACT:**

Name: \_\_\_\_\_  
Relationship: \_\_\_\_\_ Phone Number: \_\_\_\_\_  
Physician's Name and Phone Number: \_\_\_\_\_  
Preferred Pharmacy Name and Phone Number: \_\_\_\_\_

**OTHER INFORMATION:**

Is another member of your family a patient at our office?      Yes      No  
If yes, Name: \_\_\_\_\_ Relationship \_\_\_\_\_

**CONSENT FOR TREATMENT/ INSURANCE ASSIGNMENT/ FINANCIAL RESPONSIBILITY/ OFFICE POLICIES:**

1. I hereby authorize the doctor or designated staff to take radiographs (x-rays), study models, photographs, and other diagnostic aids deemed appropriate by the doctor to make a thorough diagnosis of this patient's dental needs. I authorize the doctor, following appropriate diagnosis, to perform all recommended treatment mutually agreed upon by the patient, or representative of the patient, and the doctor.
2. I agree to the use of anesthetics or other medications as necessary. I fully understand that using anesthetic agents embodies certain risks. I understand that I can ask for a complete recital of these risks.
3. I hereby authorize LuxSmile Family Dentistry to furnish information to insurance carriers concerning my dental needs and treatment, and I hereby assign to LuxSmile Family Dentistry all payments for services rendered to my dependents or myself. I understand that I am ultimately responsible for full payment of all charges, and LuxSmile Family Dentistry makes no guarantees of my insurance reimbursement.
4. I understand that I am financially responsible for any and all unpaid amounts incurred in treatment. I understand accounts that are 30 days past due are subject to a minimum service charge of \$5.00 or 2.5% of the outstanding balance per month, whichever is greater.
5. I understand that if my account remains unpaid and is forwarded to a collection agency, I will be responsible for any reasonable collection costs, including reasonable attorney fees. I understand that, if required, a check of my credit history may be made.
6. I understand that in the event that my check is returned to LuxSmile Family Dentistry from the bank, I will be charged \$30.00. I understand that I will be required to pay the amount of the original check plus the service fee within five business days by cashier's check, money order, cash, or credit card. If I fail to do this, my account may be turned over to a collection agency.
7. I understand that a minimum of 24 hrs. notice is required for cancellation of appointments. A broken appointment fee may be charged to my account and is payable by me if a 24 hour notice is not given.

Patient/Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Responsible Party's Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
(if different than patient)

# LuxSmile

FAMILY DENTISTRY

## DENTAL HISTORY

PATIENT: \_\_\_\_\_ DATE: \_\_\_\_\_  
(First, Middle, Last)

1) Purpose of this appointment: \_\_\_\_\_  
Problems / Concerns: \_\_\_\_\_

2) Please provide date:  
Last Dental Visit \_\_\_\_\_ Last Dental Cleaning \_\_\_\_\_ Last Full Mouth X-rays \_\_\_\_\_

3) What was done at your last visit? \_\_\_\_\_

4) Previous Dentist's Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_

5) How often do you have dental examinations? \_\_\_\_\_

6) How often do you brush your teeth? \_\_\_\_\_ How often do you floss? \_\_\_\_\_  
What other dental aids do you use? (toothpick, interplak, etc.) \_\_\_\_\_

7) Have you ever had unhappy dental experiences? Yes No  
If yes, please explain: \_\_\_\_\_

8) Have you ever had any injuries to your mouth / teeth / head? Yes No  
If yes, please explain: \_\_\_\_\_

9) Do you have any jaw issues? (clicking / popping / pain) Yes No  
If yes, please explain: \_\_\_\_\_

10) Do you mouth-breathe / snore? Yes No  
If yes, please explain: \_\_\_\_\_

11) Have you ever had:  
Orthodontic treatment? Yes No  
Periodontal treatment? Yes No  
Oral surgery? Yes No

12) Are any of your teeth sensitive to:  
Hot or cold? Yes No  
Sweets? Yes No  
Biting or Chewing? Yes No

13) Please describe anything else about your dental health or having dental treatment that you would like us to know: \_\_\_\_\_

*I understand the above information is necessary to provide me with dental care in a safe and efficient manner. I have answered all questions to the best of my knowledge. I am aware that all information is confidential.*

Patient / Guardian Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# LuxSmile

FAMILY DENTISTRY

## MEDICAL HISTORY

**PATIENT FULL NAME:** \_\_\_\_\_ **DOB:** \_\_\_\_\_  
(First, Middle, Last)

Are you under a physician's care now?    Yes    No  
If yes, please explain: \_\_\_\_\_

Are you taking any medications, pills, or drugs?    Yes    No  
If yes, please list here: \_\_\_\_\_

Are you taking any blood thinner (i.e. aspirin, Plavix, Pradaxa, or Coumadin)?    Yes    No  
If yes, please list: \_\_\_\_\_

Have you ever been hospitalized or had a major operation?    Yes    No  
If yes, please explain: \_\_\_\_\_

Have you ever had a serious head or neck injury?    Yes    No  
If yes, please explain: \_\_\_\_\_

Do you need to pre-medicate?    Yes    No  
If yes, please explain: \_\_\_\_\_

Do you have any physical conditions we should be aware of?    Yes    No  
If yes, please list: \_\_\_\_\_

Do you have any medical conditions we should be aware of?    Yes    No  
If yes, please list: \_\_\_\_\_

Are you on a special diet?    Yes    No

Do you use tobacco?    Yes    No

Do you use controlled substances?    Yes    No

Have you ever taken Fosamax, Boniva, Actonel or any other medications containing bisphosphonates?    Yes    No

Are you **Allergic** to any of the following?  
Aspirin    Penicillin    Codeine    Local Anesthetics    Acrylic    Metal    Latex    Sulfa  
Other, please list: \_\_\_\_\_

### Women Only:

Pregnant / trying to get pregnant?    Yes    No    Taking Birth Control Pills?    Yes    No    Nursing?    Yes    No

Do you have, or have you had, any of the following?

AIDS/HIV Positive	Yes	No	Diabetes	Yes	No
Alzheimer's disease	Yes	No	Emphysema	Yes	No
Anaphylaxis	Yes	No	Epilepsy or Seizures	Yes	No
Anemia	Yes	No	Excessive Bleeding	Yes	No
Angina	Yes	No	Excessive Thirst	Yes	No
Arthritis/Gout	Yes	No	Fainting Spells/Dizziness	Yes	No
Artificial Heart Valve	Yes	No	Frequent Cough	Yes	No
Artificial Joint	Yes	No	Frequent Headaches	Yes	No
Asthma	Yes	No	Glaucoma	Yes	No
Autism	Yes	No	Hay Fever	Yes	No
Blood Disease	Yes	No	Heart Attack/Failure	Yes	No
Blood Transfusion	Yes	No	Heart Murmur	Yes	No
Breathing Problem	Yes	No	Heart Pace Maker	Yes	No
Bruise Easily	Yes	No	Heart Trouble/Disease	Yes	No
Cancer	Yes	No	Hemophilia	Yes	No
Chest Pains	Yes	No	Hepatitis A, B, or C	Yes	No
Cold Sores/Fever Blisters	Yes	No	High Blood Pressure	Yes	No
Congenital Heart Disorder	Yes	No	High Cholesterol	Yes	No
Convulsions	Yes	No	Hives or Rash	Yes	No
Cortisone Medicine	Yes	No	Hypoglycemia	Yes	No
Irregular Heartbeat	Yes	No	Rheumatism	Yes	No
Kidney Problems	Yes	No	Scarlet Fever	Yes	No
Leukemia	Yes	No	STD	Yes	No
Liver Disease	Yes	No	Shingles	Yes	No
Low Blood Pressure	Yes	No	Sickle Cell Disease	Yes	No
Lung Disease	Yes	No	Sinus Trouble	Yes	No
Mitral Valve Prolapse	Yes	No	Spinal Bifida	Yes	No
Osteoporosis	Yes	No	Stomach/Intestinal Disease	Yes	No
Pain in Jaw Joints	Yes	No	Stroke	Yes	No
Parathyroid Disease	Yes	No	Swelling of Limbs	Yes	No
Psychiatric Care	Yes	No	Thyroid Disease	Yes	No
Radiation Treatments	Yes	No	Tonsillitis	Yes	No
Recent Weight Loss	Yes	No	Tumors or Growths	Yes	No
Renal Dialysis	Yes	No	Ulcers	Yes	No
Rheumatic Fever	Yes	No	Yellow Jaundice	Yes	No

Please explain all YES answers here:

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Do you have or have you had any other serious illnesses or conditions not listed on this form? If yes, please explain:

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To the best of my knowledge, the questions on this form have been accurately answered. I understand that providing incorrect information can be dangerous to my (or the patient's) health. It is my responsibility to inform the dental office of any changes in medical status.

\_\_\_\_\_  
SIGNATURE OF PATIENT, PARENT, or GUARDIAN

\_\_\_\_\_  
DATE

# LuxSmile

FAMILY DENTISTRY  
3320 E. Hebron Parkway, Suite #112  
Carrollton, TX 75010  
(972) 698-5988

## NOTICE OF PRIVACY PRACTICES

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THIS NOTICE DESCRIBES HOW HEALTH INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GAIN ACCESS TO THIS INFORMATION.

PLEASE REVIEW THIS NOTICE CAREFULLY.  
THE PRIVACY OF YOUR HEALTH INFORMATION IS IMPORTANT TO US.

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### OUR LEGAL DUTY

The Health Insurance and Portability & Accountability Act of 1996 (HIPAA) is a federal program that requires that all medical and dental records and other individually identifiable health information used or disclosed by us in any form, whether electronically, on paper, or orally, are properly kept confidential. HIPAA gives you, the patient, significant rights to understand and control how your health information is used.

HIPAA provides penalties for covered entities, including our Practice, that misuse “protected health information” (PHI). PHI is information about you, including demographic information, that may identify you and that relates to your past, present, or future physical or mental health or condition and related health care services. We are required by law to maintain the privacy of your PHI and to provide you with this notice of our legal duties and privacy practices with respect to your PHI. We also have legal obligations to notify you in the event of a breach of unsecured PHI.

This Notice of Privacy Practices describes how we may use and disclose your PHI for treatment, payment, health care operations, and for other purposes that are permitted or required by law. It also describes your rights to access and control your PHI. This Notice of Privacy Policies takes effect on 09/22/2013 and remains in effect until we replace it. We are required to abide by the terms of the Notice of Privacy Practices that is in effect.

We reserve the right to change our privacy practices and the terms of this Notice of Privacy Practices at any time, provided such changes are permitted by applicable law. We reserve the right to make any changes in our privacy practices effective for all PHI that we maintain, including health information we created or received before we made the changes. In the event of a change in our practices, we will provide you with a copy of the revised Notice of Privacy Practices through one or more of the following methods: posting the Notice of Privacy Practices to our website, mailing you a copy, or providing you a copy at your next appointment with us.

You may request a copy of our current Notice of Privacy Practices at any time. For more information about our practices, or for additional copies, please contact us using the information listed at the end of this Notice.

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## HOW WE MAY USE AND DISCLOSE YOUR HEALTH INFORMATION

We use and disclose health information about you for treatment, payment, and healthcare operations. For example:

**Treatment:** We may use or disclose your health information to a physician or other healthcare provider providing treatment to you.

**Payment:** We may use and disclose your health information to obtain payment for services we provide to you.

**Healthcare Operations:** We may use and disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing or credentialing activities.

**Your Authorization:** In addition to our use of your health information for treatment, payment or healthcare operations, you may give us written authorization to use your health information or to disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use or disclosures permitted by your authorization while it was in effect. Unless you give us a written authorization, we cannot use or disclose your health information for any reason except those described in this Notice.

**To Your Family and Friends:** We must disclose your health information to you, as described in the Patient Rights section of this Notice. We may disclose your health information to a family member, friend or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but only if you agree that we may do so.

**Persons Involved In Care:** We may use or disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative or another person responsible for your care, of your location, your general condition, or death. If you are present, then prior to use or disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgment disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and our experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, x-rays, or other similar forms of health information.

**Marketing Health-Related Services:** We will not use your health information for marketing communications without your written authorization.

**Required by Law:** We may use or disclose your health information when we are required to do so by law.

**Abuse or Neglect:** We may disclose your health information to appropriate authorities if we reasonably believe that you are a possible victim of abuse, neglect, or domestic violence or the possible victim of other crimes. We may disclose your health information to the extent necessary to avert a serious threat to your health or safety or the health or safety of others.

**National Security:** We may disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorize federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We may disclose to correctional institution or law enforcement official having lawful custody of protected health information of inmate or patient under certain circumstances.

**Appointment Reminders:** We may use or disclose your health information to provide you with appointment reminders (such as voicemail messages, postcards, or letters).

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## PATIENT RIGHTS

**Access:** You have the right to look at or get copies of your health information, with limited exceptions. You may request that we provide copies in a format other than photocopies. We will use the format you request unless we cannot practicably do so. (You must make a request in writing to obtain access to your health information. You may obtain a form to request access by using the contact information listed at the end of this Notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending us a letter to the address at the end of this Notice. If you request copies, we will charge you a nominal fee for each page and per hour for staff time to locate and copy your health information, and postage if you want the copies mailed to you. If you request an alternative format, we will charge a cost-based fee for providing your health information in that format. If you prefer, we will prepare a summary or an explanation of your health information for a fee. Contact us using the information listed at the end of this Notice for a full explanation of our fee structure.)

**Disclosure Accounting:** You have the right to receive a list of instances, if any, in which we or our business associates or their subcontractors disclosed your PHI for purposes other than treatment, payment, healthcare operations, and other permitted uses as described in this Notice of Privacy Practices, for the last 3 years. If you request this accounting more than once in a 12-month period, we may charge you a reasonable, cost-based fee for responding to the additional requests. You have the right to request such an accounting in an electronic format.

**Restriction:** You have the right to request that we place additional restrictions on our use or disclosure of your health information. We are not required to agree to these additional restrictions, but if we do, we will abide by our agreement (except in an emergency).

**Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or to alternative locations. (You must make your request in writing.) Your request must specify the alternative means or location, and provide satisfactory explanation how payments will be handled under the alternative means or location you request.

**Amendment:** You have the right to request that we amend your health information. (Your request must be in writing, and it must explain why the information should be amended.) We may deny your request under certain circumstances.

**Electronic Notice:** If you receive this Notice on our Web site or by electronic mail (e-mail), you are entitled to receive this Notice in written form.

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## QUESTIONS AND COMPLAINTS

If you have any concerns that we may have violated your privacy rights, or if you disagree with a decision we made about access to your PHI or in response to a request you made to amend or restrict the use or disclosure of your PHI, or to have us communicate with you by alternative means or at alternative locations, you may contact us using the information listed below.

In addition, you may submit a written complaint to the U.S. Department of Health and Human Services. We will provide you with the contact information for filing a complaint upon request. We support your right to the privacy of your PHI. We will not retaliate in any way if you choose to file a complaint with us or with the U.S. Department of Health and Human Services.

If you would like additional information regarding our privacy practices, or if you have questions or concerns, please contact us as indicated below.

Contact Officer: John Ngo

Telephone: (972) 698-5988

Fax: (972) 698-5988

Address: 3320 E. Hebron Parkway, Suite #112, Carrollton, TX 75010

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# LuxSmile

FAMILY DENTISTRY  
OF CARROLLTON

[office@luxsmiledental.com](mailto:office@luxsmiledental.com)

## **Appointment Policy Update**

We understand that life is often unpredictable, and sometimes you may not be able to make your dental appointment. So, our office will reach out to you 48 hours in advance to confirm that you will still be making it in. We will also call and/or text you the day before if we do not see that you have confirmed.

### **No Shows, Cancellations, and Rescheduled appointments**

We accept cancellations for any reason, but we respectfully request if you need to cancel or move your appointment to a different day, we kindly ask that you contact us at least 24 hours prior to your reserved appointment. Otherwise, you may lose your appointment to another patient.

### **Late arrivals**

We understand that delays can happen, however we must try to keep the other patients and providers on time. Therefore, if you are more than 15 minutes late to your appointment we will have to cancel your appointment.

*Due to the large block of time needed for your appointment, last-minute cancellations can cause scheduling problems and added expenses to our office. Therefore, 3 or more no shows, cancelled, or rescheduled appointments that are not made at least 24 hours prior to your reserved appointment. As well as 3 or more late appointments, will result in a \$50 nonrefundable deposit per patient upon rescheduling for subsequent appointments or may be subject to discontinued care.*

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Patient Signature

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Date

# LuxSmile

FAMILY DENTISTRY  
OF CARROLLTON

[office@luxsmiledental.com](mailto:office@luxsmiledental.com)

## **Financial Policy**

**LuxSmile Family Dentistry is committed to providing you with the highest quality lifetime dental care, so that you may attain optimum oral health.**

**\*The following is a statement from our Financial Policy\***

All payments are due at the time of treatment, payment options are offered through Care Credit and Sunbit for extensive treatment. Please let us know if you have any questions on how to apply.

### ***Do you have insurance?***

- As a courtesy to you, we will help you process all your dental insurance claims. We cannot bill your insurance unless you bring in all insurance information prior to your initial visit. Please remember we will provide an insurance estimate to you; however, it is not a guarantee that your insurance will pay exactly as estimated. Insurance coverage is subject to limitations, exclusions, downgrades, waiting periods, frequency, age restrictions, deductibles and maximums which are your responsibility. Please contact your insurance company for details of your benefits. Your insurance company and your plan benefits ultimately determine the amount paid. We will do all we can to ensure your estimate is as accurate as possible. Your estimated insurance benefit may differ due to several reasons, specifically related to your plan.
- All charges you incur are your responsibility, regardless of your insurance coverage. We must emphasize that as your dental care provider, our relationship is with you, our patient, and not with your insurance company. Your insurance policy is a contract between you and your insurance company. Our office is not a party to that contract.
- Insurance payments are ordinarily received within 30-60 days from the time of filing a claim. If your insurance company has not made payment within 60 days, we will ask that you contact your insurance company to make sure payment is expected. If payment is not received or your claim is denied, you will be responsible for paying the full amount at that time.

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Patient Signature

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Date